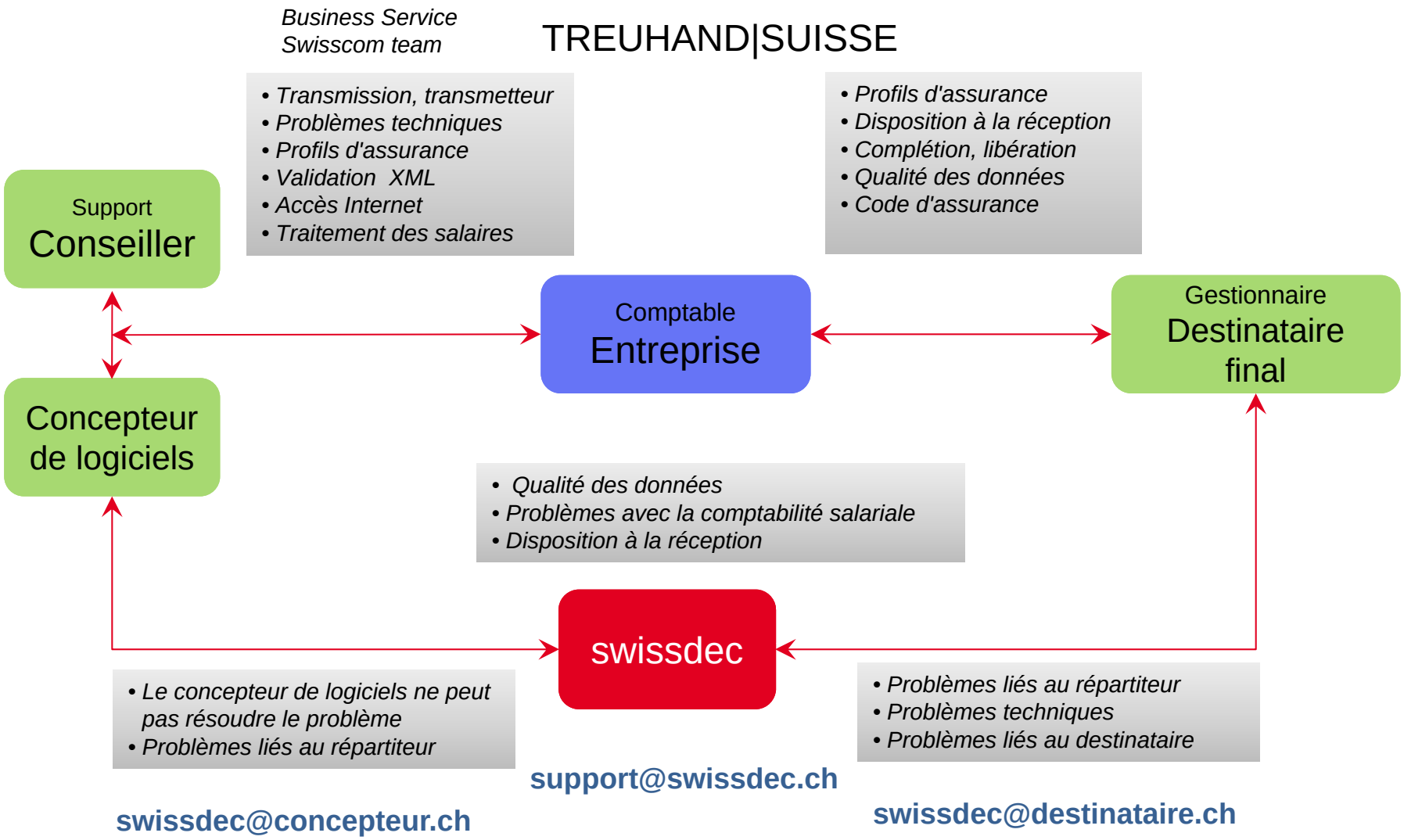Support: Qui est responsable?